



United Systems Secures VoIP Phone Systems with Latest Cybersecurity Solution

*Leading MTSP Protects IT and
Voice Networks to Ensure
Organizations
Are Properly Connected with
Customers*

QUINCY, IL – September 30, 2025 - United Systems, a leading managed technology services provider (MTSP), announced today that it has launched a new layer of cybersecurity designed to enhance the security of VoIP phone systems for small and mid-sized businesses (SMBs), non-profits and institutions. With VoIP phones functioning as “minicomputers,” they have become a growing target for cyberattacks, data breaches, and misuse if left unprotected.

One of the most overlooked issues with VoIP is voice quality. Poor call clarity is often the result of organizations failing to prioritize voice data over less critical traffic, like streaming video, online gaming, or music services. Without firewalls that prioritize voice, organizations can experience dropped calls, choppy audio, or lag—serious problems for any company where communication is mission-critical.

“Think of it this way,” added Mike Melton, President of United Systems. “If your employees are downloading large files, streaming videos for

work or fun, or playing online games, that traffic can eat up your Internet bandwidth. Without a high-quality firewall prioritizing voice traffic, it’s no surprise that your VoIP calls sound terrible...not to mention less secure.”

Unlike many providers who overlook this issue, United Systems makes firewalls a mandatory component of every VoIP phone system deployment. This ensures that organizations not only protect themselves from cyber threats but also enjoy crystal-clear call quality, uninterrupted connectivity, and the peace of mind that their communication systems are fully secured.

“Too many businesses still treat their phones like ‘just phones,’ when in reality, they are computers connected to the network. If left unsecured, VoIP phones can become a hacker’s gateway into your entire IT infrastructure,” added Melton.

United Systems’s solution integrates firewalls that are specifically designed to secure both IT and voice networks. This technology ensures VoIP systems are locked down against cyber threats while simultaneously improving voice quality.

With cyberattacks on the rise, organizations can no longer afford to leave any part of their

technology environment exposed—including phones. United Systems’s proactive approach guarantees that every VoIP installation is safe, reliable, and future proof.

ABOUT UNITED SYSTEMS, INC.

Founded in 1986, United Systems, Inc. is committed to establishing and maintaining a dynamic partnership with every customer. Extensive technology and service experience allows the United Systems, Inc. team to develop an understanding of each customer’s unique requirements, and to respond to those requirements quickly and effectively.

Our mission is that we are in business to serve every customer in the tri-state area with priority service. Our goal is to make their businesses profitable and provide a competitive edge with the use of technology and services. For more information on United Systems, Inc., call (217) 228-0315 or visit www.4unitedsystems.com.